

2009 CO APCO/NENA Conference - Call For Papers

2009 CO APCO/NENA

ANNUAL CONFERENCE

"CALL FOR PAPERS"

The Colorado Chapters of APCO and NENA are proud to host the 2009 CO APCO/NENA Annual Conference October 7-9, 2009. This conference is an educational and networking event for all public safety communications professionals. This Call for Papers invites APCO or NENA members, industry associates, business professionals and educators to submit a written presentation for development into an education program or workshop at the 2009 conference.

Presentations Desired

For the 2009 CO APCO/NENA conference there will be three (3) educational tracks: General Education, Telecommunicator, and Management/Supervision. Presentations should be focused towards one of these educational tracks. Presentations desired:

Telecommunicator/Front-line Operations: Best practices, specific call processes, stress management, incident dispatching, tactical dispatching, ADA/TTY, lessons learned, NIMS/ICS, customer service, motivational, legal liability, natural/manmade disasters, terrorism, gang violence, EMD techniques, cultural diversity, communications training officer

General Education: Lessons learned from significant event or project, regional or statewide projects, emerging issues; APCO/NENA current events; Computer Aided Dispatch, radio systems, telephone systems, recording systems, telematics, GIS and 911, VoIP, network security, NG911, public safety networks

Management/Supervision: Supervisory techniques, SOP's, motivational techniques, developing leadership, teamwork, morale building, scheduling, lessons learned, training program management, quality assurance, evaluating and discussing performance, human resource issues, liability, media and public relations, disaster planning, funding and grants, legislative/regulatory issues

Submission Requirements

The entry should include:

1. Target audience and general topic
2. Biography of the presenter - please include overview of speaking/training experience
3. Information about proposed co-presenters or panel members, if applicable
4. Suggested course title
5. Brief description of course content in 100 words or less
6. Presentation format (classroom-style, panel discussion, or roundtable discussion)
7. Date and place where program was last presented and any date and place you intend to present prior to the conference
8. All submissions must be submitted through email address:
hamztoy911@comcast.net
hmccarthy@hss-us.com

Evaluation Criteria

Proposed program topics will be evaluated based on the quality, timeliness, relevance, practicality and focus of the topic. Historical data from surveys and evaluation of previous events will be used to analyze potential attendee interest in the topics proposed, as well as the speaker's ability to provide a high-quality session.

Presenter Guidelines

Presenters are responsible for all travel related expenses, e.g., airline fees. Each presenter will have one conference registration waived.

All audio visual needs will need to be submitted in advance. Any audio visual needs not submitted prior to conference, the presenter will incur the cost.

ALL SUBMISSIONS MUST BE EMAILED:

hamztoy911@comcast.net
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SUBMISSION DEADLINE IS MONDAY, June 1, 2009.

Questions

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